



Amsterdam KTV Group B.V.
La Guardiaweg 53
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KVK: 930 432 44

Privacy Statement

World of Karaoke respects your personal data and ensures that the personal information provided to us or obtained by us is handled confidentially. Personal data refers to all information about a person. This includes data that indirectly provides information about someone. The following outlines the information obligations under the GDPR (General Data Protection Regulation) for the data subjects whose personal data World of Karaoke processes.

Definitions

World of Karaoke: Amsterdam KTV Group B.V.

Controller and communication

World of Karaoke processes personal data to provide services, improve service delivery, and to communicate personally with you as the data subject. For the evaluation of our services, World of Karaoke often engages a third party. As a data subject, you have the choice to participate and provide personal data for this purpose. You can also sign up to receive a newsletter or other forms of communication from World of Karaoke.

Purpose of processing personal data

World of Karaoke processes the following personal data solely for the purposes listed below:

- Reservations
- Contact requests, reviews, complaints, and comments
- Payments
- Compliance with our legal and regulatory obligations
- Marketing and communication activities
- Recruitment and selection

Which personal data is processed?

World of Karaoke processes the following (types or categories of) personal data for the purpose of providing services or data provided by the data subject on their own initiative. The aforementioned personal data is processed by World of Karaoke because it was provided by you, the data subject, on your own initiative, obtained in the context of providing services, disclosed to us by third parties, including counterparties, or has become known through public sources.

Basis for processing personal data

World of Karaoke processes the above-mentioned personal data solely on the following grounds as defined in Article 6 of the GDPR:

- Legal obligation
- Execution of a contract
- Consent obtained from the data subject(s)
- Legitimate interest
- CCTV Security
 - To enhance the safety of our guests, employees, and property, and to prevent theft and other irregularities, we have a legitimate interest (security) in processing this data.

Sharing personal data with third parties

World of Karaoke shares your personal data with third parties only to the extent necessary for the services provided, in accordance with the aforementioned purposes. This may include activities such as having another lawyer observe the practice, conducting a specialist investigation, or engaging another third party on behalf of and at the request of World of Karaoke, such as an IT provider. It may also involve providing your personal data in connection with (legal) proceedings or correspondence with the opposing party. Additionally, World of Karaoke may disclose personal data to a third party, such as a regulatory authority or another public authority, where required by law.

A data processing agreement will be established with any third party processing your personal data on behalf of and at the request of World of Karaoke, ensuring that the third party is also obligated to comply with the GDPR. Third parties engaged by World of Karaoke who offer services as data controllers are responsible for complying with the GDPR in relation to the (further) processing of your personal data. This includes parties such as accountants, notaries, or other third parties engaged for a second opinion or expert report.

Data security

World of Karaoke places great importance on the security and protection of your personal data. We ensure, taking into account the current state of technology, that appropriate technical and organizational measures are implemented to maintain a security level appropriate to the risk. When World of Karaoke uses services from third parties, such as an IT provider, we will include provisions for adequate security measures in a data processing agreement to protect personal data.

Retention period for personal data

World of Karaoke retains personal data only as long as necessary for the aforementioned purposes of data processing or as required by laws and regulations.

Privacy rights of data subjects

Requests for access, correction, restriction, objection, data portability, deletion of your personal data, or withdrawal of previously given consent can be sent to us using the contact details provided below. You will receive a response from us within four weeks of receiving your request.

There may be circumstances where World of Karaoke cannot fully comply with your request as a data subject. This could include, for example, the confidentiality obligations of lawyers and legal retention periods.

Please address your requests as mentioned above to: World of Karaoke. We will respond to you within a few business days. For urgent inquiries, you can reach World of Karaoke via email at info@worldofkaraoke.nl.

To clarify, the rights of data subjects include:

1. Right to information (receipt of privacy statement)
2. Right to access (excluding personal notes of the data controller)
3. Right to correction, addition, deletion, or restriction (only of factual data)
4. Right to objection
5. Right to data portability
6. Right to erasure
7. Right to restriction of processing personal data
8. Right to withdraw previously given consent.

To ensure that we provide the relevant personal data to the correct person based on your request, we ask you to provide a copy of a valid passport, driver's license, or identity card with the photo and BSN number obscured for verification. World of Karaoke will only process requests related to your own personal data.

Use of social media

On the website(s) of World of Karaoke, www.worldofkaraoke.nl, buttons and/or links are included to promote or share web pages on social media networks or third-party websites, such as Twitter, LinkedIn, or Facebook. World of Karaoke does not monitor or assume responsibility for the processing of your personal data by and through such third parties. Therefore, the use of these media is at your own risk. Before using these third-party services, it is advisable to read their privacy statements.

Statistics and cookies

World of Karaoke tracks usage data from the website(s) for statistical purposes. The personal data collected in this manner is generally anonymous and is not sold to third parties by World of Karaoke.

To enhance the usability of World of Karaoke's website(s), "cookies" are used. A cookie is a small text file placed on your computer, tablet, or smartphone during your visit to the website(s). You can refuse the use of these cookies at any time, though this may limit the functionality and usability of the website(s).

The website of World of Karaoke uses Google Analytics cookies to broadly track user behavior and general trends, and to obtain reports. This helps improve the performance of the website(s). Google may provide this information to third parties if legally required or if third parties process the information on behalf of Google. By using the website(s) of World of Karaoke, you consent to the processing of information by Google as described above and for the purposes outlined. Cookies are also placed through the use of buttons and/or links, as described under 'Use of Social Media'. World of Karaoke has no control over the placement and use of cookies by these third parties.

You can read more about cookies and how to block or delete them on the website of the Authority for Consumers and Markets (<https://www.consuwijzer.nl/telecom-post/internet/privacy/uitleg-cookies>).

On the website(s), World of Karaoke offers a blog or forum that is freely accessible. Any information posted there can be read, collected, and used by anyone, including random third parties. Requests to remove personal data from a blog or forum can be submitted via the contact details under 'Privacy Rights of Data Subjects'. In some cases, World of Karaoke may not be able to remove personal data from a blog or forum. In response to your request, World of Karaoke will indicate if it was not successful and provide the reason. If you, as a data subject, post personal data via a third-party application (such as social media), then that third party or the application administrator is the point of contact for such removal requests or other privacy-related inquiries.

Amendment of privacy statement

World of Karaoke reserves the right to change the content of this privacy statement at any time without prior notice. Amendments to the privacy statement will be published on our website (www.worldofkaraoke.nl). Therefore, please consult our website(s) regularly.

Questions & contact

If you have any questions or comments regarding the processing of your personal data and this privacy statement, you can contact the Data Protection Officer / Privacy Officer of World of Karaoke via email.

This privacy statement was established on 01-07-2024.